

Clearer work, better evidence

The latest modifier is a starting point

A shared list gives the team a quicker way to find the relevant person and time

BC29 makes system audit fields available in analysis tabs and profile page customizations. For example, a team investigating a changed order can use the record's creation or latest-modification information to narrow its enquiry. That is a practical new way to expose existing record metadata, not a newly invented complete audit trail. The latest modifier does not tell you every earlier change, which individual field changed, or whether a decision was approved. Use it to ask a more precise question, not to infer blame.

BC29 / 2026 release wave 2, generally available; checked 24 October 2026

[Update 29.0 for Business Central 2026 release wave 2](#)

[Feature details for Business Central 2026 release wave 2](#)

[Work with table system fields](#)

Understand what the audit fields resolve

Technical deep dive - Current names and latest state are not historical evidence

The creation and modification timestamps and user identifiers predate BC29. Runtime 18 adds read-only user-name and full-name FlowFields that resolve those identifiers against the current User record. A displayed name is therefore not a separately preserved historical name. Analysis mode also depends on access: Microsoft documents DATA ANALYSIS - EXEC or execute permission for system object 9640, and a developer can disable analysis on a page. Verify the intended page and user access rather than promising identical controls everywhere.

BC29 / runtime 18 for the new name FlowFields; checked 24 October 2026

[Work with table system fields](#)

[Analyze list page and query data using data analysis](#)

Give each incoming stream an intentional workflow

Routine requests and commercial exceptions need not follow the same path

Multiple Sales Order Agent instances per company became generally available in July 2026; this is not an October launch. Each instance can have its own monitored mailbox or folder, processing settings and metrics. A useful starting question is whether routine requests and requests needing commercial negotiation belong in the same stream. Separate instances can express different handling choices, but do not themselves decide the company's sales policy. The agent does not post documents, and negotiated price or discount changes still need human handling.

Generally available 8 July 2026 / BC28.3; setup documentation updated 23 October; checked 24 October 2026

[Run multiple Sales Order Agents per company](#)

[Set up Sales Order Agent](#)

[FAQ for Sales Order Agent](#)

Separate document choices from access and cost

Technical deep dive - A second agent is not a second permission model

Quote confirmation and order conversion are separate configuration decisions. Check the intended customer communication and the point at which an order should be created, then verify configuration permissions and mailbox access. The current setup guide supports Danish and describes Microsoft 365 user or shared mailboxes, as well as manually started tasks without a mailbox. Agent usage consumes Copilot Credits; a manual task is not automatically free, and no fixed price per order is assumed here. Review the environment's actual availability and consumption setup. Stopping a task does not undo its work: an already created quote can remain open and require manual follow-up, and stopped tasks cannot be restarted.

Multiple instances generally available from July 2026; current setup and billing guidance checked 24 October 2026

[Set up Sales Order Agent](#)

[FAQ for Sales Order Agent](#)

[Process sales quotes and orders with Sales Order Agent](#)

[Manage consumption-based billing for agent capabilities](#)

Make the variant easier to recognize

The difference belongs with the choice the user actually makes

Attributes and pictures on item variants became generally available in April 2026. A company selling one product in different finishes can keep a common item while describing the differences on its variants. New variants inherit the item's attributes, and their values can then be changed or removed. A variant picture gives another way to recognize the intended choice. This is a useful product-information improvement in standard Business Central, not a complete product-information-management system.

Generally available 1 April 2026 / BC28; checked 24 October 2026

[Add pictures to item variants to differentiate product options](#)

[Define item attributes for item variants](#)

[Manage product variants](#)

Treat inheritance and synchronization as different decisions

Technical deep dive - Do not erase intentional variant differences by assumption

Microsoft documents Update Variant Attributes as a way to force synchronization from the item to its variants. Do not infer continuous synchronization or an unverified overwrite rule. Before using the action on maintained product data, check its effect on representative variant differences in a suitable test environment. Attributes describe the product; they are not a replacement for item and variant identifiers. The existing Variant Mandatory if Exists setting is a separate posting control, not a new attribute feature. These notes do not establish compatibility with Sales Order Agent.

Attribute and picture improvements from April 2026; existing posting control is older context; checked 24 October 2026

[Define item attributes for item variants](#)

[Manage product variants](#)

Request a price before creating the vendor

An early supplier enquiry can start from a contact

Since April 2026, a purchase quote can use a contact that is not yet linked to a vendor. That lets a purchaser start an enquiry without treating every potential supplier as an established vendor immediately. The important boundary comes earlier than some users may expect: releasing the quote OR converting it to an order creates the vendor using a template. Releasing is therefore not merely a change in the document's appearance. Decide who may cross that boundary and which template should supply the new vendor's defaults.

Generally available 1 April 2026 / BC28; checked 24 October 2026

[Create purchase quotes for contacts](#)

[Request quotes](#)

Keep the template and document trail explicit

Technical deep dive - Quote conversion does not replace supplier governance

Template matching uses territory, country/region and contact type. One matching template can be applied automatically; otherwise the user is asked to select one. Make Order creates the order and removes the quote, with Quote No. providing traceability on the order. A purchase quote cannot be converted directly to a purchase invoice. None of these mechanics proves supplier approval or guarantees duplicate prevention: those are separate business decisions to verify in the intended process.

Generally available from April 2026; current purchasing guide checked 24 October 2026

[Request quotes](#)

Capture the next failure before interpreting it

A support investigation needs evidence from the actual reproduction

BC29 adds AI-assisted capture of recorded failures using the existing snapshot-debugging engine. The useful change is assistance with arming, monitoring and collecting a recording; snapshot debugging itself is older. In a hypothetical posting-error investigation, the support team first arms the relevant capture, then the user reproduces the problem. The recording can be inspected afterwards without treating a screenshot or an AI explanation as a diagnosis. The capability does not reconstruct a failure that was never recorded, and collecting evidence is not the same as repairing the cause.

BC29 / 2026 release wave 2, generally available; checked 24 October 2026

[Snapshot debugging - Business Central](#)

[What's New or Changed in Business Central 2026 release wave 2 - Update 29.0 - Business Central](#)

Keep the capture narrow and protect the recording

Technical deep dive - Permissions, capture scope and retention remain deliberate choices

The environment's MCP capability must be enabled. The documented permissions include D365 Snapshot Debug and D365 ATTACH DEBUG, including an MCP capture of the caller's own session. An armed session expires after 30 minutes without attachment; a started recording must finish within 10 minutes. A restart or move before collection can lose an in-progress recording. Full capture records more method context and source, but variable values still depend on snappoints and exceptions, and resource use can increase materially. Keep reproductions targeted. Snapshots may contain private customer data, so secure access and deletion when no longer needed belong to the same support task.

BC29 AI-assisted capture; existing snapshot-engine constraints; checked 24 October 2026

[Snapshot debugging - Business Central](#)